

Parental Code of Conduct

October 2023

Policy statement

We, alongside our parents, recognise that a child's time at Pre-school requires a partnership between home and setting which is vitally important to provide the best consistency of care and education.

The purpose of this policy is to provide a reminder to all parents, carers and visitors to our Pre-school about expected conduct so that we can work together to ensure a safe and positive environment for all of our children.

This policy should be considered alongside our Valuing Diversity and Promoting Inclusion and Equality Policy.

Respect and Concern for other Adults and Children

We expect parents and carers to show respect and concern for others by:

- Supporting the respectful ethos of our Pre-school by setting an example of good conduct in both their own speech and behaviour towards all members of the Pre-school community including staff, volunteers, committee members, other parents and children;
- Respecting equal opportunities and the rights of everyone within the Pre-school community regardless of their age, gender, sexual orientation, marital status, race, culture, disability, background, religion or belief;
- Maintaining positive lines of communication and working together with staff for the benefit of all children;
- Resolving issues of concern or clarifying specific events with staff whilst they are in the setting and being aware that whilst staff and volunteers wish to maintain a positive relationship with all parents, they are unable to discuss issues when away from the setting;

- Addressing their own child's inappropriate behaviour on the Pre-school premises where it could otherwise lead to conflict, aggressive or unsafe behaviour;
- Respecting the Pre-school environment;
- Reading and respecting all Pre-school policies and procedures; and
- Following our parking guidelines in the local neighbourhood.

Unacceptable Behaviour

In order to support a peaceful and safe environment, Domino Pre-school will not tolerate;

- Smoking in our premises or on our grounds;
- Consumption of alcohol or illegal substances on the premises, or accessing the Pre-school site whilst intoxicated or under the influence of illegal substances;
- Any use of disruptive behaviour which interferes with the operation of the Pre-school;
- Any use of offensive, abusive or insulting language;
- Any discriminatory, prejudicial, racist, sexist or homophobic remarks or behaviour towards other adults or children;
- Shouting, threatening or any behaviour/language which could be considered intimidating, or the use of physical aggression or violence towards other adults or children;
- Any bullying towards other adults or children;
- Abusive or threatening communications such as e-mails, phone calls, text messages or social network messages;
- Malicious or defamatory comments or social media posts relating to Domino Pre-school, the staff or other families; and
- Any inappropriate posting on the internet or social media that could bring Domino Pre-school's reputation into disrepute.

Breach of this Code of Conduct

Any breach of this code of conduct will be treated promptly and taken very seriously. The management will endeavour to determine the appropriate course of action which may include, but is not limited to, any of the following procedures:

- A first and final meeting or letter being used to inform the relevant person that another breach will not be tolerated;
- Withdrawal of permission for the relevant person to be on the setting premises, which will in effect prevent that person from attending the setting even to drop off or pick up children;
- The suspension and possible permanent withdrawal of a child's place;
- If the staff are presented with a difficult or volatile situation and they feel that an individual is at immediate risk of harm, then the police will be contacted, and their assistance requested to help deal with the situation.

We expect all parents and carers to co-operate with and respect this policy.

A signed copy of this policy will be taken as your child settles into Domino Pre-school and will be kept in their file.

I have read and understand the Parental Code of Conduct and in order for my child to attend Domino Pre-school I agree to abide by it.

Print name: _____

Signed: _____

Date: _____



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Version	Changes made	Author	Date	Review Date
1.0	Baseline version	H Clarke	6 th February 2023	September 2023
1.1	Reviewed	H Clarke	27 th September 2023	September 2024
1.2				